**Browser support**

The best method to confirm you are running a supported browser is to go through the [D2L System Check](https://online.brazosport.edu/d2l/systemCheck).

D2L is committed to performing key application testing when new browser versions are released. New and updated functionality is also tested against the latest version of supported browsers. However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser can become officially unsupported after one year. All end of support dates will be clearly communicated in our release notes.

As of January 2020 Microsoft® Internet Explorer® is no longer supported for Brightspace access. See [Intent to End of Life Notice for: Internet Explorer Support](https://community.brightspace.com/s/article/Intent-to-End-of-Life-Notice-for-Internet-Explorer-Support) for additional information.

Note the following:

* Ensure that your browser has JavaScript and Cookies enabled.
* For desktop systems, you must have Adobe Flash Player 10.1 or greater.

**Desktop Support**

| **Browser** | **Supported Browser Version(s)** | **Maintenance Browser Version(s)** |
| --- | --- | --- |
| Microsoft® Edge | Latest  (The new Chromium-based Microsoft Edge browser will be supported as of 15 January, 2020. Refer to the [Microsoft Edge](https://www.microsoft.com/en-ca/windows/microsoft-edge) page for further details). | N/A |
| Microsoft® Internet Explorer® | N/A | N/A |
| Mozilla® Firefox® | Latest  ESR - current version (including a 12-week overlap with the previous version) | N/A |
| Google® Chrome™ | Latest | N/A |
| Apple® Safari® | Latest | N/A |

**Tablet and Mobile Support**

| **Device** | **Operating System** | **Browser** | **Supported Browser Version(s)** |
| --- | --- | --- | --- |
| Android™ | Android 5.0 + | Chrome | Latest |
| Apple | iOS® | Safari, Chrome | The current major version of iOS (the latest minor or **point** release of that major version) and the previous major version of iOS (the latest minor or **point** release of that major version). For example, as of June 7, 2017, D2L supports iOS 10.3.2 and iOS 9.3.5, but not iOS 10.2.1, 9.0.2, or any other version.  Chrome: Latest version for the iOS browser. |
| Windows | Windows 10 | Edge, Chrome, Firefox | Latest of all browsers, and Firefox ESR. |