Browser support

D2L is committed to performing key application testing when new browser versions are released. New and updated functionality is also tested against the latest version of supported browsers. However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser becomes officially unsupported after one year.

Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.
- The Brightspace Daylight Experience features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

Desktop Support

Browser	Supported Browser Version(s)	Maintenance Browser Version(s)
Microsoft® Edge	Latest	N/A
Microsoft® Internet Explorer®	N/A	11
Mozilla® Firefox®	ESR - latest version (including a 12-week overlap with the previous version)	N/A
Google® Chrome™	Latest	N/A
Apple® Safari®	Latest	N/A

Tablet and Mobile Support

Device	Operating System	Browser	Supported Browser Version(s)
Android™	Android 5.0+	Chrome	Latest
Apple	iOS®	Safari, Chrome	The current major version of iOS (the latest minor or **point** release of that major version) and the previous major version of iOS (the latest minor or **point** release of that major version). For example, as of June 7, 2017, D2L supports iOS 10.3.2 and iOS 9.3.5, but not iOS 10.2.1, 9.0.2, or any other version. Chrome: Latest version for the iOS browser.
Windows	Windows 10	Edge, Chrome, Firefox	Latest of all browsers, and Firefox ESR.

Brightspace apps

D2L offers the following Brightspace apps for mobile devices and/or tablets on the Android and iOS operating systems:

- Brightspace Pulse
- Brightspace Assignment Grader

Compatibility with specific versions of the Brightspace platform may vary.

Brightspace Assignment Grader

Brightspace Assignment Grader is a mobile application that you can use to download and evaluate assignment submissions from your Brightspace Learning Environment course offering assignment submission folders. You can view submissions and add grades and feedback while connected to the Internet or offline. While connected to the Internet, the application automatically synchronizes grades and feedback with your Brightspace Learning Environment assignment submission folders, but you can choose to release the information to learners at a later time. You can apply feedback in a variety of formats including text, audio, or video. You can access rubrics, make inline comments and make annotations directly to submissions to provide contextualized feedback to learners.

Brightspace Assignment Grader is compatible with Brightspace platform 10.2 and higher.

Operating System Support	Language Support

Operating System Support	Language Support
Android 5.0 or later Optimized for Android tablet	U.S. English from any global Google Play™ store
For latest version of Brightspace Assignment Grader, iOS 8.1 or later For previous versions of Brightspace Assignment Grader, iOS 6.0x, 7.0x, and 8.0x Optimized for iPad tablet	U.S. English from any global Apple App Store

Brightspace Pulse

Brightspace Pulse is a mobile app that can help learners stay connected and on track with their courses in Brightspace Learning Environment. It provides one easy view of course calendars, readings, assignments, evaluations, grades, and announcement items. The app can help learners make better decisions about how to handle workload, when to submit assignments, and when to prepare for tests. Real-time alerts can let learners know when classes are canceled, rooms are moved, or new grades are available. The schedule view and weekly visualization enables learners to quickly at a glance view what is due today, this week, and upcoming across all their courses.

Brightspace platform support

Brightspace Pulse is compatible with Brightspace platform 10.5.1 and higher. By default, Brightspace Pulse is turned off and must be turned on for use in your organization.

Region and language support

Brightspace Pulse is supported in the following geographic regions:

- U.S.
- Europe, Middle East, Africa (EMEA)
- Canada Central (Montreal)
- Asia Pacific (Singapore)
- Asia Pacific (Australia)

You can download Brightspace Pulse from any global Google Play™ store or Apple App Store®in the following languages:

- U.S. English
- Mexican Spanish
- Canadian French
- Brazilian Portuguese

Operating system support

Note: Brightspace Pulse is optimized for mobile devices.

Android	iOS

Android™ 5.0 or later on tablets or phones	iOS® 11.0 or later on the following devices:
	• iPhone® 5, 5c, 5s • iPhone SE • iPhone 6, 6 Plus, 6s, 6s Plus • iPhone 7, 7 Plus • iPhone 8 • iPhone X • iPod® touch (5th and 6th generation)